

MISSION STATEMENT

To be an independent patient-focused voice representing the views of the population and communities of Whitestone Practice/Health and Well Being Hub. With specific reference to Health, Wellbeing and Social Issues that influence the strategic planning of the Practice whilst ensuring compliance to high quality standards.

WS-PPG DEVELOPMENT PLAN 2018

WS-PPG WILL

1. Ensure alignment between the Happy Healthy and Involved Board. Whitestone Practice Plan and PPG PLAN,
2. Continue to identify and inform the Practice of, issues, concerns, suggestions, views of the Community and monitor implementation of any required actions accordingly.
3. Act as a voice for the patients to ensure that the views of the Community are represented in decisions on health and social care matters
4. Continue to develop and monitor the role of service leads and PPG members including the identification of any training needs

i) Chair	(PREPARE FOR ELECTION/Re ELECTION JUNE 2018)
ii) Deputy Chair	
iii) Secretary to the PPG Board	TL/AC
iv) Marketing, promotion and media	RH
v) Computer Club	TC
vi) Caring Café	DD
vii) Citizens Advice	SG
viii) Carers Trust	
ix) Job Club	VP
x) Ground Breakers	HM
xi) Communication/Social engagement	KN
xii) Quality Assurance	PW

Each Service Lead to work with members of their group to develop plans for 2018 considering the Following:

- **Referral process**
- **Monitoring process**
- **Evaluation**
- **Quality Assurance**
- **Meetings/communication**

5. In conjunction with HHI develop an entertainment/social activities calendar to include, open day, educational evenings etc, which will attract all age groups and ensure patient participation and involvement in the Health and Wellbeing of the Community
6. Review of the Quality Tool previously developed ensuring it remains fit for purpose and responsive to need/change.
7. Review all promotional material for PPG considering the changing Role and structure of the Group itself.
8. Recruit patients with varying interests and skills to work with the PPG
9. Together with Dr Simon, HHI Board continue developing communication methods/channels/ systems which will ensure that the Patients and Community of Whitestone are kept well informed and are able to access `up to the minute` information on all health, well-being and social care issues

MONITORING AND EVALUATION OF 2018 PLAN

Monitoring and evaluation will take place as follow

- i) WS-Steering Group Meetings**
- ii) WS-PPG Meetings**
- iii) Quality Tool**
- iv) Annual Report**