



Chair Person Diane Kent	Members Ken Newborough Tom Constable Rich Bishop Chris Gabriel Dorothea Doyle	Terence Connolly David Jaynes Sandra Roe Kevin Roe Kristina Parnandi Pat Colledge	Stan Watkinson Mike Lathbury Sylvia Golds
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MISSION STATEMENT

To be an independent patient-focused voice representing the views of the population and communities of Whitestone Surgery. With specific reference to health and social matters that influence the strategic planning of the surgery while ensuring compliance to high quality standards.

WS-PPG DEVELOPMENT PLAN 2017

WS-PPG WILL

1. Ensure alignment between the PPG PLAN, Workshop Action Plan and the Practice Development Plan.
2. Consider the 2017 Practice Development Plan and identify areas in which it can be instrumental in ensuring progress/development/achievement.
3. Continue to identify and inform the Practice of issues, concerns, suggestions, views of the Community and monitor implementation of any required actions accordingly.
4. Act as a voice for the patients to ensure that the views of the Community are represented in decisions on health and social care matters
5. Continue to identify/ monitor development of lead roles for all members
 - i) Chair
 - ii) Deputy Chair

N.B. PREPARE FOR RE ELECTION/ELECTION OF ROLE (ii) JUNE 2017

- iii) External affairs/marketing/media/communication
 - iv) Entertainment/Social activities
 - v) Catering
 - vi) Projects (see 6 below)
6. Continue with the development, implementation and evaluation of
 - i) Silvers Surfers/Computer Course (s) **TC**
 - ii) Carer's Café/Guidepost/CAB **DD/PC/CG/DD**
 - iii) Job Club **HM**
 - iv) Health and Well Being Project **PROJECT GROUP (DK/HS-PPG)**
 - v) Drop-in Sessions for Patients **TC/KN/DK/HS**

N.B. EACH PROJECT LEAD TO DEVELOP THEIR PLAN FOR 2017 WHICH WILL COMPLIMENT AND WORK IN CONJUNCTION WITH THE OVERALL PPG, WORKSHOP ACTION PLAN AND WHITESTONE DEVELOPMENT PLAN

7. Develop an entertainment/social activities calendar to include, open day, educational evenings etc, which will attract all age groups and ensure patient participation and involvement
8. Using the Quality Tool previously developed by the PPG Members
 - monitor environmental and service issues and give feedback to the Practice accordingly

THEN

 - Together with the Practice Staff monitor feedback/implementation of action arising from **PPG Quality Visits, Health watch/ Care Quality Commission Visits that may occur throughout 2017**
9. Recruit patients with varying interests and skills and consider the concept of developing an advisory panel to work with and advise the PPG Core Group
10. Together with Dr Simon and Practice staff continue developing communication methods/channels/ systems which will ensure that the Patients and Community of Whitestone are kept well informed and are able to access up-to-the-minute information on all health, well-being and social care issues.

MONITORING AND EVALUATION OF 2017 PLAN

Monitoring and evaluation will take place as follow

- i) WS-Practice meetings
- ii) WS-PPG Meetings
- iii) Quality Tool
- iv) Annual Report